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New *Issues Page* for Errors, in GoldFynch

We've created a separate page to show error alerts.

To get to it, just click on the new 'issues' icon on the left pane.

The Issues page lists 3 kinds of errors.

- **'Action required' errors:** For now, these are only for password protected files. To fix this error enter the relevant password into [your case's password list](#).
- **'File processing' errors:** These tell you that a file can't be processed: usually because it was corrupt at source; sometimes because it's an empty file. GoldFynch notifies both you and our technical team. If we can't fix it and need approval to look at the file, we'll contact you.
- **'Unsupported file' errors:** These are for file types that GoldFynch can't yet process. For example: video and audio files, system level files, and some architectural drawing files (CAD). If enough unsupported files of a particular type show up, we will add support for them.

Want support for a custom file type? [Fill out a feature request](#).

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Note: System files [executable (.exe) files, library files (.dll, .lib), etc.] have security issues so we can't support them. We will soon add a feature to automatically remove them, but for now you can manually delete them to save space.

Here's what the *Issues* page looks like...

<Insert screenshot>

In this example you can see 3 tabs:

- Tab 1 shows that 1 file needs a password for further processing.
- Tab 2 shows that 1 file has a processing error,
- Tab 3 (the 'active' one) shows that there are 5 unsupported types.

Note: if a particular type of error is not present, its tab will not show up.